

Dear Clients,

HME Mobility & Accessibility has been closely following the COVID-19 crisis, and working with various stakeholders, is going to implement special COVID-19 procedures.

The protection of HME's clients, clinical workers and HME staff is our number one propriety during this time, so we will be putting in place procedures to protect our clients and staff.

The health of members and staff is a top priority, and we've taken precautionary steps to lessen the currently low Canadian public health risk associated with COVID-19.

Steps include:

- Enhancing our cleaning processes at all HME locations.
- Limiting business travel.
- Wearing protective equipment at higher risk client locations.
- Quarantining HME staff for 14 days coming back from high risk travel areas.
- Enhancing our cleaning procedures for equipment, and following strictly best practices on disinfection.
- Promoting everyday preventive behaviors with our teams across BC.
- Adhering to risk-informed decision-making regarding HME events, as advised by the Government of Canada.
- HME will respect and will not go into COVID-19 quarantine facilities or homes.

We will continue to keep you up to date with any related changes at HME that may affect you. We encourage members to learn more using the information available through Government of Canada Public Health Services. Visit the Government of Canada Public Health Services

Our goal is to continue to offer our products and services that are extremely important to the communities we serve while protecting everyone during this time. We will continue to work closely with our funding agencies and health authorities to ensure we follow best practices in the public interest.

HME Mobility & Accessibility