

HME CMEDS Pediatric Newsletter

CMEDS Updates:

For 2019, CMEDS has made some minor changes to the CMEDS forms based on feedback from families, therapists and other stakeholders.

Please ensure you use the updated **Equipment Loan Request Form**, **Repair Request Form** and **Equipment Return Form** available for download on CMEDS website: <https://www.hmebc.com/hme-cmeds-program/>.

These changes include:

- **Equipment Loan Form:**
 - No more “short term vs long term loan designation”.
 - Added 'Size' category for Standers, Walkers and Bath Chairs.
- **Equipment Return Form:**
 - More information on types of equipment available for pick-up and drop-off at equipment dealer.
 - Small items must be dropped off to nearest CMEDS dealer and are not available for home pickup. See website for equipment available for at home pick-up.
 - Equipment may be returned to your local Child Development Centre (CDC), please ask your Therapist or CDC if equipment may be returned there.
- **Repair Request Form:**
 - Added Date of Birth on form.

CMEDS Return Process

As a friendly reminder, it is very important that when families drop off equipment to HME, or applicable Child Development Centre or equipment is picked up, that the CMEDS Return Form is completed. There have been cases lately where equipment is being left at CDCs with no return paperwork. The issue this creates is that therapists and CMEDS do not know where and which family the equipment belonged too, so we cannot ‘check it back’ into the system with MCFD. This can then cause issues with funding, as if equipment still shows as out to family (ie: Stroller is still out with them) the new loan or funding approval may be denied.

How do equipment warranties work for the CMEDS Program?

The Ministry Warranty is as follows:

Mobility Equipment: mobility items are covered under warranty by the original dealer for a period of two years (parts and labour). Mobility items include: manual wheelchairs, tilt wheelchairs, power wheelchairs, seating, strollers.

Durable Medical Equipment: all other items are covered for the published manufacturer warranty period. This is usually approximately 1-2 years on parts and accessories, and 5 years on frames. Labour is not included in this. Please refer to the manufacturer’s website/user manuals for complete warranty provisions.

Custom Products: CMEDS does not recycle custom products that were made specifically for any child. Any custom products (i.e seating, accessories) are not delivered or picked up by the CMEDS program, and are therefore also not serviced by CMEDS. For all servicing of custom products please contact original dealer.

	Mobility Equipment	Durable Medical Equipment
Types of Equipment	Manual, Tilt, Power Wheelchairs, Strollers, Scooters	Hospital Beds, mattresses, lifting devices, slings, commodes, transfer benches, bathroom safety items, walkers, rollators, car seats, superpoles, ramps, standers, walkers (alternate positioning devices)
Warranty Provision	2 years parts/labour	Please refer to manufacturer's website**
Instructions	<u>Within 2 years:</u> Contact original dealer <u>Over 2 years:</u> Submit CMEDS Repair Form	Contact original dealer to determine coverage**

****Note: The original vendor is responsible for the first assessment to determine warranty eligibility**

For any more information on the CMEDS Program please call us at: 604-821-0075 and ask for Chai or Jenny or you can email us at: info@hmebc.com

For more information visit:
<https://www.hmebc.com/cmecs-program/>

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